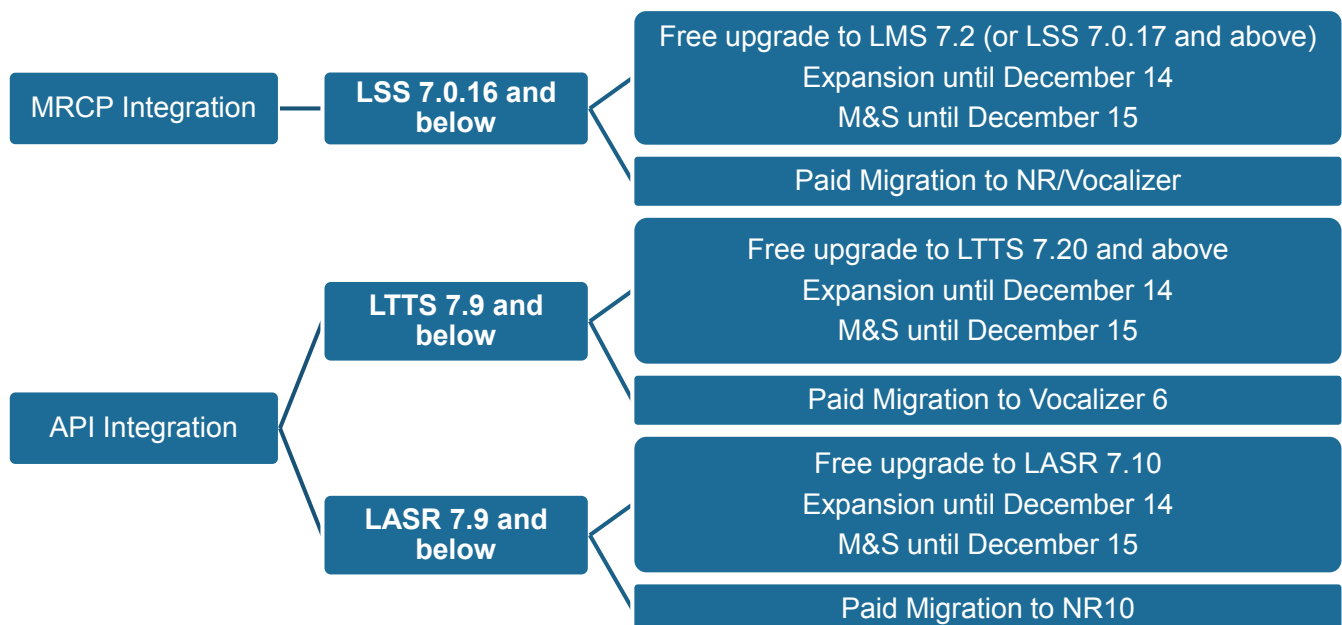# Legacy Loquendo to Nuance Migration

- Loquendo products will end their GA in September 2013 (expansion availability for latest versions allowed until December 2014)
- Loquendo and Nuance are separate product lines. M&S does not entitle legacy Loquendo customers to get Nuance
- This document describes the offer which has been defined to migrate Loquendo legacy customers to Nuance, including application migration

Migration Options

| MRCP Integration | LSS 7.0.16 and below | Free upgrade to LMS 7.2 (or LSS 7.0.17 and above)
Expansion until December 14
M&S until December 15 |
| | | Paid Migration to NR/Vocalizer |

API Integration

LTTS 7.9 and below	Free upgrade to LTTS 7.20 and above Expansion until December 14 M&S until December 15
	Paid Migration to Vocalizer 6
LASR 7.9 and below	Free upgrade to LASR 7.10 Expansion until December 14 M&S until December 15
	Paid Migration to NR10

Legacy Loquendo to Nuance Migration Offer: Policy

- Applies only to Loquendo purchases (outside of SBB) made on or before Sept. 30, 2013
- Customers must be current on M&S (or reinstate it)
- Customers must agree to discontinue use of Loquendo ports within 4 months
- M&S based on (Loquendo List Price + Migration List Price).
- Customers may purchase an equal number of Nuance Recognizer and Vocalizer ports as they have licensed ports of LASR and LTTS
    - Loquendo customers sharing LASR ports across calls (aka 'port multi-plexing') may purchase in addition up to 2x Nuance Recognizer port at a discounted rate.
- Standard discounts apply to Hot Backup and Disaster Recovery licenses
- This offer expires on September 30, 2016 (i.e. three years after end of General Availability

Service Offer

Assistance with migration is offered through our Professional Services – SOW based

- Install and configure Nuance Recognizer/Vocalizer/NSS Software
- Migrate grammars from LOQ to NR required formats
- Set Nuance Recognizer speech thresholds and parameters
    - Set via educated best practice (initially non-optimal)
    - or Set following a pre-tuning exercise (optimal)
- TTS prompt conversion and tuning
- Post-deployment recognition optimization
- Advanced Options
    - Optimization Programs
    - BCS

Training Offer

A specific recorded training will be available in early FY14, covering the following items:

- How to migrate grammars from LOQ to NR format
- How to map the Loquendo Garbage rule to NR
- How to convert Semantics
- How to deal with Loquendo Built-in grammars
- Precompiled and preloaded grammars
- How to handle LASR and MRCP custom parameters
- Difference in Lexicon formats
- TTS prompt conversion

Licensing Migration Price

- Fee per port, per product (for example: 1 port of LASR-T2 to 1 port of Nuance Recognizer-T2)
- Standard language or voice pack uplift fee applies
- Contact your Sales Engineer for detailed pricing

ABOUT NUANCE COMMUNICATIONS, INC.

Nuance is a leading provider of speech and cus-tomer interaction solutions for businesses and consumers around the world. Its technologies, applications and services make the user experi-ence more compelling by transforming the way people interact with information. Every day, mil-lions of experience Nuance's proven applications and professional services.

For more information, visit **www.nuance.com**

ABOUT DIAGENIX CORPORATION

Diagenix is an innovative voice application com-pany with over 20 years of industry expertise and knowledge in providing packaged and custom voice applications, servers, tools, and hosted outsourcing services that enable companies of all sizes to quickly and efficiently provide anytime, anywhere, access to information and transac-tions over the telephone.

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