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GSA Schedule - Price List

General Purpose Commercial Information Technology Equipment, Software and Services

May 19, 2015

Contract Number: GS-35F-0638R

General Services Administration
Federal Supply Service

Schedule 70 Information Technology Schedule Price List
Pricelist current through modification #: 23, dated June 4, 2015

** Please Note: All Terms and Conditions are Detailed in **DGX_Authorized_Pricelist_Term-Conditions-051915.pdf**

Applicable Special Item Numbers

Special Item Number	Products/Services
132-33	Perpetual Software Licenses
132-34	Maintenance of Software
132-51	Information Technology Professional Services

Contract End Date: June 15, 2020

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage System. Agencies can browse GSA Advantage by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

Discounting Policy

The discounts and concessions to the General Services Administration (GSA) are outlined in accordance with our negotiated contract provision.

Notes:

Government purchase card are accepted up to the maximum amount permitted by GSA which is currently \$3,000

They're no specific concessions (0%) and the Prompt Payment Discount is: **0%**; Net 30 days

Delivery Time is **15- 60 Days** depending on the item ordered

GSA IIF Included in Base GSA Price

SIN	Manufacture Name	MFR Part Number	Dealer Part Number	Product/Service Name	Product/Service Description	Commercial List Price	GSA OFFER PRICE (Inclusive of the .75% IFF)
Call Recording Technology & Integration							
132-33	Envision		EV-ASO	Envision Centricity Performance Analytics Server License	Envision Centricity Performance Analytics Server License sold on a per server bases.	\$5,000.00	\$4,256.69
132-33	Envision		EV-BI-T-SL-L	Envision Centricity BI Automated Tagging Server License (Iontas)	Envision Centricity BI Automated Tagging Server License (Iontas) sold on a per server bases.	\$5,000.00	\$4,256.69
132-33	Envision		EV-INT-LIC	Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM)	Envision Centricity Integration Licenses (Agent-Mapping & Third-Party WFM) sold on a per third party integration basis.	\$30,000.00	\$25,540.13
132-33	Envision		EV-BI-T-DL-L	Envision BI Automated Screen Tagger Desktop Licenses (Iontas)	Envision BI Automated Screen Tagger Desktop Licenses (Iontas) sold on a per desktop basis.	\$175.00	\$148.98
132-33	Envision		EV-A	Envision Centricity Analytics	Envision Centricity Analytics sold on a per device, port and or desktop basis.	\$300.00	\$255.40
132-33	Envision		EV-A-SL	Envision Centricity Supervisor Analyst License	Envision Centricity Supervisor Analyst License sold on a per site basis.	\$5,000.00	\$4,256.69
132-33	Envision		EV-SL1	Envision Server License	Envision Server License sold on a per server bases running on Microsoft Windows 2003 Server.	\$20,000.00	\$17,026.75
132-33	Envision		EV-SML1	Envision SpeechMiner Server License	Envision SpeechMiner Server License sold on a per server bases running on Microsoft Windows 2003 Server.	\$20,000.00	\$17,026.75
132-33	Envision		EV-SVRL	Envision Selective Voice Recording	Envision Selective Voice Recording License sold on a per license basis.	\$294.00	\$250.29
132-33	Envision		EV-FTRT	Envision Full Time Recording	Envision Full Time Recording - Trunk side sold on a per port basis.	\$450.00	\$383.10
132-33	Envision		EV-FTRL	Envision Full Time Recording	Envision Full Time Recording - Line side sold on a per channel basis.	\$500.00	\$425.67
132-33	Envision		EV-PS	Envision Performance Suite	Envision Performance Suite.	\$973.00	\$828.35
132-33	Envision		EV-C	Envision Click2Coach	Envision Click2Coach.	\$642.00	\$546.56
132-33	Envision		EV-SVRL-S	Envision Selective Voice Recording Licenses with Suite	Envision Selective Voice Recording License with Suite sold on a per user basis.	\$265.00	\$225.60
132-33	Envision		EV-FTRT-S	Envision Full Time Recording Trunk side with Suite	Envision Full Time Recording - Trunk side with Suite sold on a per port basis.	\$450.00	\$383.10
132-33	Envision		EV-FTRL-S	Envision Full Time Recording	Envision Full Time Recording - Line side with Suite sold on a per channel basis.	\$500.00	\$425.67
132-33	Envision		EV-WML	Envision Workforce Management Legacy Licenses	Envision Workforce Management License. Legacy WFM licenses (non-Web WFM)	\$350.00	\$297.97

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132-33	Envision		EV-WEB-WFM	Envision Workforce Management Web WFM License	Envision Workforce Management License. Web WFM for use with Centricity v10.x and above	\$625.00	\$532.09
132-33	Envision		EV-RTAL	Envision Real-Time Adherence License	Envision Real-Time Adherence License.	\$299.00	\$254.55
132-33	Envision		EV-ELL	Envision eLearning License	Envision eLearning License.	\$299.00	\$254.55
132-33	Envision		EV-AP	Envision AgentPro License	Envision AgentPro License.	\$273.00	\$232.42
132-33	Envision		EV-SCP	Envision Screen Capture License	Envision Screen Capture License.	\$142.00	\$120.89
132-33	Envision		EV-IPM	Envision Identity Protection Management	Envision Identity Protection Management License.	\$195.00	\$166.01
132-33	Envision		EV-QT	Envision QuizTest	Envision QuizTest License.	\$5,000.00	\$4,256.69
132-33	Envision		EV-SM	Envision SpeechMiner	Envision SpeechMiner License.	\$400.00	\$340.54
132-33	Envision		EV-ARS	Envision Analyze (Report Server)	Envision Analyze Report Server.	\$25,000.00	\$21,283.44
132-33	Envision		EV-UFRS	Envision Upgrade to Full Time Recording Station	Envision Upgrade to Full Time Recording Station. Sold on a per channel basis.	\$150.00	\$127.70
132-33	Envision		EV-UFTRT	Envision Upgrade to Full Time Recording Truck	Envision Upgrade to Full Time Recording Trunk. Sold on a per port basis.	\$110.00	\$93.65
132-33	Envision		EV-BI-SDK	Envision Business Intelligence SDK	Envision Business Intelligence SDK	\$10,000.00	\$8,513.38
132-33	Envision		EV-AOCX-I	Envision Automation OCX (Active X) Integration (toolkit)	Envision Automation OCX (Active X) Integration (toolkit)	\$15,000.00	\$12,770.06
132-33	Envision		EV-CTI-I	Envision CTI Integration	Envision CTI Integration	\$15,000.00	\$12,770.06
132-33	Envision		EV-AM-I	Envision Agent-Mapping Integration	Envision Agent-Mapping Integration (used for Cisco IPCC solutions)	\$15,000.00	\$12,770.06
132-33	Envision		EV-PD-I	Envision Predictive Dialer Integration	Envision Predictive Dialer Integration	\$15,000.00	\$12,770.06
132-33	Envision		EV-RTA-I	Envision Real-time Adherence Integration	Envision Real-time Adherence Integration	\$15,000.00	\$12,770.06

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132-33	Envision		EV-TPWM-I	Envision Third-Party Workforce Management Integration	Envision Third-Party Workforce Management Integration	\$15,000.00	\$12,770.06
132-33	Envision		EV-OER-I	Envision Outlook Express Recording Integration	Envision Outlook Express (v5.5) Recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-O2R-I	Envision Outlook 2000 email Recording Integration	Envision Outlook 2000 email Recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-KER-I	Envision Kana email Recording Integration	Envision Kana email Recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-NGR-I	Envision Novell GroupWise email Integration	Envision GroupWise (v5.0-v6.0) email Recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-QWCA-I	Envision Quintus (Avaya) Web Center Agent Chat Recording Integration	Envision Quintus (Avaya) Web Center Agent 5.5 Chat recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-NAWC-I	Envision Net Agent Web Chat Recording Integration	Envision Net Agent Web Chat recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-NAE-I	Envision Net Agent Email Recording Integration	Envision Net Agent Email recording Integration	\$20,000.00	\$17,026.75
132-33	Envision		EV-WFM-INT-LIC	Envision Workforce Management Integration License	Envision WFM Integration Licenses. Priced per site/location integration	\$15,000.00	\$12,770.06
132-34	Envision		EV-ESS	Envision Enhanced Software Support	Envision Enhanced Annual Software Support Plan. Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased.	20.00%	20.75%
132-34	Envision		EV-EPSS	Envision Enhanced Plus Software Support	Envision Enhanced Annual Plus Software Support Plan. Priced as a percentage of Commercial/MSRP Pricing for all software, hardware and applications purchased.	22.00%	22.75%
132-51	Envision		PS-EV-FTR	FTR Installation of Envision EV-FTRT-S Product	FTR Installation of Envision EV-FTRT-S Product per server	\$30,000.00	\$25,540.13
132-51	Envision		PS-EVSTD-T	Envision Standard Training	Envision Standard Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, THREE FULL DAYS of training and 30 day post training call.	\$11,750.00	\$10,003.22
132-51	Diagenix		PS-QRD-IN	Quality Program Review and Redesign	Quality Program Review and Redesign - Consists of a remote pre-engagement requirements gathering, THREE FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation.	\$23,500.00	\$20,006.43

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132-51	Diagenix		PS-PC-IN	Performance Coaching	Performance Coaching - Consists of a remote pre-engagement requirements gathering, TWO FULL DAYS onsite at customer location, remote delivery of completed quality program document and 30-60 day post follow-up assessment after implementation.	\$17,750.00	\$15,111.24
132-51	Envision		PS-EV-IP-IN	Identity Protection Installation	Identity Protection Installation of Envision EV-IPM Product per server	\$11,834.00	\$10,074.73
132-51	Envision		PS-EV-A-IN	Analyzer Report Server Installation	Analyzer Report Server Installation on a single server at time of initial install for product EV-ARS	\$11,834.00	\$10,074.73
132-51	Envision		PS-EV-QT-IN	QuizTest Installation of product EV-QT	QuizTest Installation of product EV-QT per server	\$5,917.00	\$5,037.36
132-51	Envision		PS-EV-BI-15-IN	BI Automated Screen Tagging Installation	BI Automated Screen Tagging with up to 15 tags in same application	\$23,668.00	\$20,149.46
132-51	Envision		PS-TRAV-01	Travel Expenses	Travel Expenses - Day Rate Per Person	\$1,184.50	\$1,008.41
132-51	Envision		PS-WS-IN	WFM, Installation and Configuration	Work Force Management , Installation and Configuration (No Workshop) sold on per server basis	\$17,795.00	\$17,421.98
132-51	Envision		PS-EVD1	Envision Professional Services Day Rate	Envision Professional Services Day Rate - Custom Engineering Flat Rate Day Per Engineer	\$2,000.00	\$1,702.68
132-51	Envision		PS-OST-2	Additional On-site Training	Additional On-site Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call.	\$10,000.00	\$8,513.38
132-51	Envision		PS-EV-SUPTR	Envision Supervisor Training	Supervisor Training - Consists of a pre training call, training manuals for up to 15 students, travel preparations, client training room prep and validation, TWO FULL DAYS of training and 30 day post training call.	\$10,000.00	\$8,513.38
132-51	Envision		PS-EV-AL-IN	Envision Analytics Setup, Installation and Configuration	Analytics Setup, Installation and Configuration - Per Site Does not including training	\$15,000.00	\$12,770.06
132-51	Envision		PS-EV-AL-INT	Envision Analytics Setup, Installation and Configuration	Analytics Setup, Installation and Configuration - Per Site Includes TWO FULL DAYS of standard training and 30 day post training call	\$20,500.00	\$17,452.42
132-51	Envision		PS-CWM-IN	Envision Centricity Workforce Management Installation, Configuration and Workshop	Centricity Workforce Management Installation, Configuration and Workshop - Per Site, includes Envision Standard Workshop Training	\$30,000.00	\$25,540.13
132-51	Envision		PS-CWM-RT-IN	Envision Centricity Workforce Management Installation (Real-Time Adherence Module)	Centricity Workforce Management Installation (Real-Time Adherence Module) - Per Site	\$10,500.00	\$8,939.04
132-51	Envision		PS-EV-DB-C	Central Site Database Server Installation, Configuration and Setup	Central Site Database Server Installation, Configuration and Setup	\$17,500.00	\$14,898.41

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132-51	Envision		PS-EV-DB-S	Single Site Database Server Installation, Configuration and Setup	Single Site Database Server Installation, Configuration and Setup	\$5,000.00	\$4,256.69
132-51	Envision		PS-EV-SMQM1	Envision Server Move or HW upgrade - QM without CTI	Envision Server Move or H/W Upgrade - For Quality Monitor on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	\$12,500.00	\$10,641.72
132-51	Envision		PS-EV-SMQM2	Envision Server Move or HW upgrade - QM with CTI	Envision Server Move or H/W Upgrade - For Quality Monitor on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	\$20,000.00	\$17,026.75
132-51	Envision		PS-EV-SMFTR1	Envision Server Move or HW upgrade - FTR without CTI	Envision Server Move or H/W Upgrade - For Full Time Recording (FTR) on Same Switch Type without CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	\$15,000.00	\$12,770.06
132-51	Envision		PS-EV-SMFTR2	Envision Server Move or HW upgrade - FTR with CTI	Envision Server Move or H/W Upgrade - For Full Time Recording (FTR) on Same Switch Type with CTI. This system implementation involves a six to eight week work cycle per site beginning with site preparation planning and continuing through system reconfiguration, installation and testing	\$30,000.00	\$25,540.13
132-51	Envision		PS-EV-QMSRI	Envision QM/Selective Recording Installation	Envision QM/Selective Recording Installation - For QM no FTR installation.	\$25,000.00	\$21,283.44
132-51	Envision		PS-FTR-EXP-IN	Envision FTR Port Expansion Installation	Envision FTR Port Expansion Installation - For existing FTR installation.	\$8,500.00	\$7,236.37
132-51	Envision		PS-EV-UPSWHW	Envision Upgrade from Existing Server to New or 2nd Server	Envision Upgrade from Existing Server to New or 2nd Server - Onsite Installation services.	\$10,000.00	\$8,513.38