

Customer Portal

Access your Support Certificates, Nuance License Information and Revele Usage Analytics.

Diagenix' Customer Portal is a 100% cloud base User Interface that allows actively enrolled customers the ability to log into the Portal and view their Nuance port utilization in real-time on any web compliant device including iPad, iPhone and etc. Accessing the portal is quick and easy - it can be set up and configured within 30 minutes.

Once enrolled, the portal provides a user-friendly interface to access copies of Maintenance and Support certificates, license keys, event notifications and more.



REVELE PORT USAGE

Daily, weekly, monthly and yearly port utilization information. Grammar confidence scores and other analytical information*



NUANCE LICENSE

See the total amount of Nuance products you own and at what ratio. View and download license files too.



SUPPORT CERTIFICATES

See all your support certificates and when they expire at a glance.

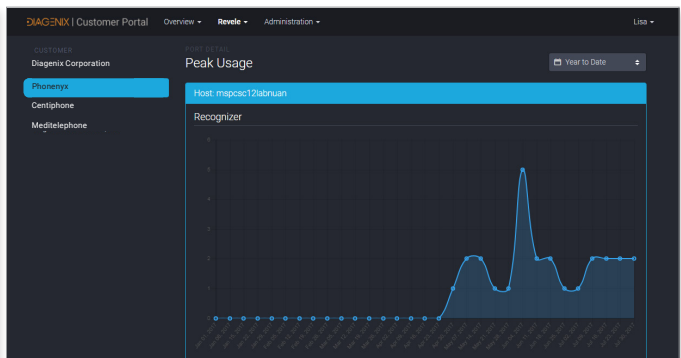
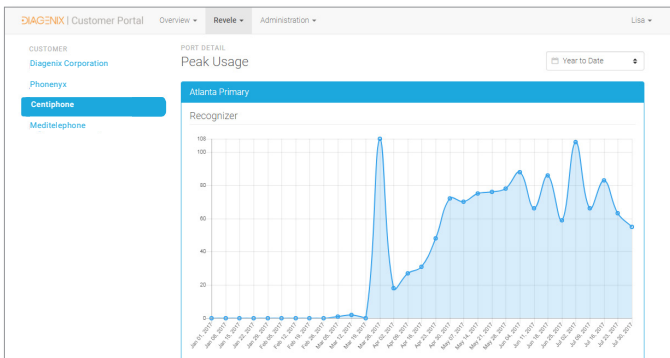
- No separate server to install and maintain
- Complete visibility to utilization from any web device
- No logging to End Customer Network
- No need to run reports to get utilization metrics
- Zero administrative maintenance
- Central location to access your M&S Certificates and License Keys
- Automated notifications when a certain port threshold has been reached
- Automated notifications 90, 60 and 30-day reminder emails that the M&S will be expiring

Available at no cost with an active Maintenance & Support Plan

CLICK HERE TO ENROLL NOW

Reseller View

As a reseller, you can gain total visibility of all your customer's usage in one central location, allowing you to view your customer's Revele Port usage at a glance, as well as their M&S Certificates and Nuance License files.



Choose between light and dark theme user interface

Support Certificates: View and download your current and expired support certificates.

Support Certificates Overview

Days Remaining

Diagenix Corporation: No certificates found.

Phonyx: 299 Days (ID# 435-241-05272018-01), -66 Days (ID# 435-241-05272017-01)

Centiphone: 333 Days (ID# 381-06302018-02), 333 Days (ID# 381-06302018-01)

Meditelephone: 212 Days (ID# 630-03072018-01)

Support Certificates Details

Phonyx: Certificate ID# 435-241-05272018-01. Expires on May 26, 2018 (299 days remain).

Centiphone: Certificate ID# 435-241-05272017-01. Expires on May 26, 2017 (Expired 66 days ago).

Nuance Licensing: At a glance view of your Nuance products. View and download your Nuance license files.

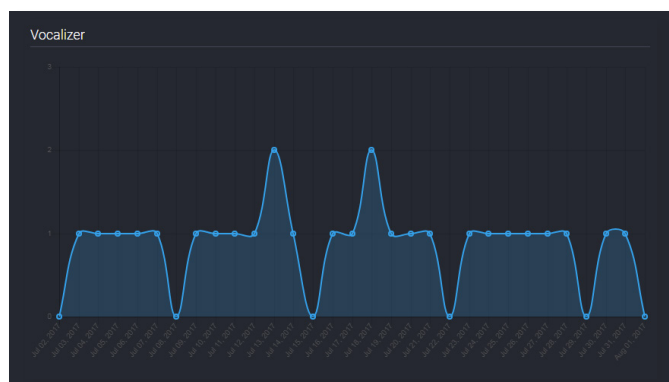
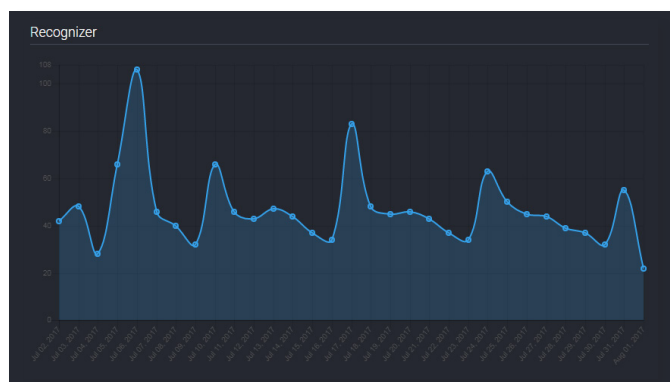
Nuance Licenses

Fulfilled	Name	MAC
09/27/2016	Woodbury - Production MS	001056934033
09/27/2016	Woodbury - Production	00105693280e
09/27/2016	Atlanta - Hot Standby	001056931124
09/27/2016	Woodbury - Hot Standby	0010569387850
09/27/2016	Atlanta - Production	00105693328d4
07/21/2016	Atlanta - Application Server	0011689372223
07/21/2016	Atlanta - Mode Office Test	00105693194f
08/07/2014	Woodbury - OLD MS	001056932079e
08/07/2014	Atlanta - OLD Production	00105693130

Centiphone Recognition vs Text to Speech

- 459 RECOGNIZER
- 279 VOCALIZER
- 1 MANAGEMENT STATION

Revele Port Usage: Enable Revele for daily, weekly, monthly and yearly port utilization statistics.**



**Supports Nuance Recognizer versions 9 and above and Nuance Vocalizer versions 5 and above

For more information contact your Diagenix account representative or email sales@diagenix.com

*Grammar confidence scores and other analytical information forthcoming in future release

About Diagenix Corporation

Diagenix is an innovative voice application company with over 20 years of industry expertise and knowledge in providing packaged and custom voice applications, servers, tools, and hosted outsourcing services that enable companies of all sizes to quickly and efficiently provide anytime, anywhere access to information and transactions over the telephone.

DIAGENIX For more information visit www.diagenix.com or call 1.866.425.6600