

Product Availability Notice: Nuance Voice Biometrics

Availability and Maintenance & Support Schedule for Nuance Voice Biometrics products

Product	General Availability Until	Expansion Availability Until	Primary Support Until	Sustaining Support Until
VocalPassword 9.3	Expired	31 Mar 19	31 Dec 18	31 Mar 20
FreeSpeech 9.3	Expired	31 Mar 19	31 Dec 18	31 Mar 20
FraudMiner 9.5	No Longer Available		31 May 18	31 May 19
EVS 9.3	Expired	31 Mar 19	31 Dec 18	31 Mar 20
EVS 10	31 Dec 18	31 Mar 20	31 Dec 19	31 Mar 21
Nuance Security Suite v 10	31 Dec 18	31 Mar 20	31 Dec 19	31 Mar 21
FastReset Solution 1.0	Expired	30 Dec 18	30 Sep 18	31 Dec 19
EVS 10	31 Dec 18	31 Mar 20	31 Dec 19	31 Mar 21

Legacy products, support expired

Product	General Availability was until	Sustained Support Until
FreeSpeech 9.0	30 Apr 14	31 Dec 16
VocalPassword 9.0	30 Apr 14	31 Dec 16
EVS 9.0 and earlier	31 Mar 2013	31 Dec 16
VocalPassword 8.1, and earlier	31 Mar 2013	30 Sep 2015
SPID 8.1, and earlier	31 Mar 2013	30 Sep 2015
FreeSpeech 8.1, and earlier	31 Mar 2013	30 Sep 2015
VocalPassword 8.3, and earlier	31 Dec 2013	30 Jun 16
FreeSpeech 8.3, and earlier	31 Dec 2013	30 Jun 16
SPID 8.2, and earlier	30 Jun 13	31 Jan 16
EVS 8.3, and earlier	31 Dec 13	30 Jun 16
FraudMiner 9.0 and earlier	31 Mar 15	30 Jun 17



ABOUT NUANCE COMMUNICATIONS, INC.

Nuance is a leading provider of speech and customer interaction solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with information. Every day, millions of experience Nuance's proven applications and professional services.

For more information, visit www.nuance.com



ABOUT DIAGENIX CORPORATION

Diagenix is an innovative voice application company with over 2020 years of industry expertise and knowledge in providing packaged and custom voice applications, servers, tools, and hosted outsourcing services that enable companies of all sizes to quickly and efficiently provide anytime, anywhere, access to information and transactions over the telephone.

For more information, visit www.diagenix.com